

Mattermost Team Collaboration Server by Code Creator

Quick Start Guide for AWS Marketplace Customers

Updated Ubuntu 24.04 build with Mattermost 10.11 ESR and first boot public IP setup

Quick Start

1. Launch the instance and wait until both EC2 status checks pass.
2. Confirm your security group allows TCP 22 and TCP 8065.
3. Open your browser to http://YOUR_PUBLIC_IP:8065.
4. Complete the Mattermost web setup and create your first admin account.

Access Summary

Item	Value
Web URL	http://YOUR_PUBLIC_IP:8065
SSH	Use your EC2 key pair on TCP 22
Primary service	mattermost
Restart command	sudo systemctl restart mattermost
Optional Calls plugin port	TCP and UDP 8443 if you want built in calls features

Step by Step Setup

1. Launch the EC2 instance

- Launch the AMI in AWS and wait until the instance shows both status checks as passed.
- For a smoother experience, assign an Elastic IP if you want the web address to stay stable over time.

2. Open the required ports

- Make sure your security group allows inbound TCP 22 for SSH and TCP 8065 for the Mattermost web interface.
- If you plan to use built in calls, also allow TCP 8443 and UDP 8443.

3. Open Mattermost in your browser

- In your browser, go to http://YOUR_PUBLIC_IP:8065

4. Complete the web setup

- Follow the Mattermost setup screens to create your first administrator account and finish the initial configuration.

5. Start using the server

- After setup is complete, sign in with the account you created and begin inviting users, creating teams, and configuring channels.

Useful Commands

Purpose	Command
Restart Mattermost	<code>sudo systemctl restart mattermost</code>
Check service status	<code>sudo systemctl status mattermost --no-pager -l</code>
Update Ubuntu packages	<code>sudo apt update && sudo apt upgrade -y</code>

Important Notes

- This build is designed to work from the instance public IP address.
- A first boot service updates the Mattermost Site URL for the customer instance on its initial launch.
- If you expect the public IP to change later, assign an Elastic IP for a stable address.

Official Resources

- Mattermost documentation: <https://docs.mattermost.com/>
- Mattermost administrator guides: <https://docs.mattermost.com/administration-guide/>
- Mattermost community forum: <https://forum.mattermost.com/>